



INSTIL® HEALTH

EDI GATEWAY TECHNICAL COMMUNICATIONS USER'S MANUAL



REVISION LOG

We have recorded revision numbers, version numbers, dates and brief descriptions of the purpose for revision. Following a thorough review of any new version of this document, please discontinue use of prior versions.

Purpose of This Guide

Please note the InStil Health Insurance Company EDI Gateway Technical Communications User's Manual is subject to change as we continue to improve the customers' experience. This manual is available online at www.instilhealth.com. If you have any questions concerning with this manual, please contact EDIG.Support@PalmettoGBAServices.com.

Revision numbers	Version numbers	Dates	Brief descriptions of the purpose for revision
1	20.0	October 2024	Original document Revision 2, Version 20.3, Sept. 2025, Updated Key Public Algorithm Table

We publish this manual for informational use only. We periodically make changes to the information in this manual. We will incorporate these changes in new editions of this publication. EDI Gateway may make improvements and/or changes to this publication at any time.

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ABOUT US/INTRODUCTION

Welcome to the InStil Health Insurance Company EDI Gateway. This document gives instructions for submitting electronic transmissions to the InStil Health. It includes information about our trading partner onboarding process, connectivity options and transaction processing.

InStil Health Insurance Company EDI Gateway's production environment is accessible 24/7, with the exception of weekly maintenance on Sundays between 3 p.m. and 10 p.m. Eastern time.

InStil Health Insurance Company EDI Gateway's test environment is accessible Monday through Saturday from 5 a.m. to 10 p.m. Eastern time.

We send notifications of InStil Health Insurance Company EDI Gateway outages to trading partners via email. We generally send notifications of scheduled outages two days before. We send notifications of unscheduled outages as soon as we confirm the outage. Please notify us promptly of any changes to the primary business contact information or primary technical contact information.

Please call the InStil Health Technology Support Center at 803-736-5980 or 800-868-2505 to ask questions and report problems.

Additional information is available online at www.instilhealth.com.

TRADING PARTNER ONBOARDING

Our onboarding with the InStil Health Insurance Company EDI Gateway requires prospective trading partners to complete and submit both the InStil Health Insurance Company EDI Gateway Trading Partner Enrollment Form and the Trading Partner Agreement.

The purpose of the InStil Health Insurance Company EDI Gateway Trading Partner Enrollment Form is to enroll providers, software vendors, clearinghouses and billing services as trading partners and recipients of electronic data. It is important for the trading partner to follow these instructions and complete all the required information. The enrollment form is in the appendix of this manual. The trading partner should complete enrollment forms and submit them via email to EDIG.Support@PalmettoGBAServices.com.

The Trading Partner Agreement is a legal document. The trading partner can find the InStil Health Trading Partner Agreement and instructions at www.instilhealth.com.

This table will help trading partners complete the enrollment form.

Form Field Name	Instructions for Field Completion	Req.
Date	Enter today's date.	1 2 3
Action Requested:	Indicate the action to be taken on the enrollment form. Note: Depending on the requested action, different fields of this form are required. These are in the column at right.	
New Trading Partner ID	1. To apply for a new trading partner ID, check New Trading Partner ID .	1
Change	2. To change Trading Partner information, check Change .	2
Cancel	3. To cancel the existing enrollment, check Cancel .	3
Trading Partner Name	Enter the name of trading partner with InStil Health Insurance Company EDI Gateway.	1 2 3
Trading Partner ID	Enter InStil Health Insurance Company EDI Gateway-assigned trading partner ID.	2 3
Type of Business	Select the type of primary business the trading partner conducts. If you check Other , indicate the type of business on the line provided.	1
Line of Business	Check one box per enrollment form indicating if transactions is InStil Health Insurance Company.	1
Start Date	Indicate, in mm/dd/ccyy format, the date the trading partner plans to begin transaction testing with InStil Health Insurance Company EDI Gateway.	1
End Date	If using this form to cancel an account, indicate, in mm/dd/ccyy format, the date the trading partner intends to terminate the trading partner account.	3
Protocol	Check the preferred communication method: Select SecureFTP or SFTP/VPN, complete and return the InStil Health Insurance Company Commercial SFTP, SFTP/VPN Customer Connectivity Parameter Survey and/or the PGBA LLC SFTP, SFTP/VPN Customer Connectivity Parameter Survey. In addition, you must also provide the appropriate public key. Select VPN or TCPIP via VPN, complete and return the InStil Health Insurance Company Commercial TCPIP via VPN Customer Connectivity Parameter Survey and/or the PGBA LLC TCPIP via VPN Customer Connectivity Parameter Survey. Select NDM, complete the InStil Health Insurance Company Commercial NDM Customer Connectivity Parameter Survey. Note: All Customer Connectivity Parameter Survey forms are in the appendix of this manual. Please complete and return the form to EDIG.Support@PalmettoGBAServices.com.	1

...Continued from page 5

Form Field Name	Instructions for Field Completion	Req.
Date	Enter today's date.	1 2 3
Physical Address	Enter the trading partner's complete address, including street, city, state and ZIP code. This address must be the physical address for your business.	1 2
Mailing Address	If mailing address is different from the physical address, enter the trading partner's billing (or mailing) address, including street, city, state and ZIP code.	1 2
Primary Business Contact's Information	This is the person InStil Health Insurance Company EDI Gateway will contact regarding questions about the account.	1 2
Primary Technical Contact's Information	This is the person InStil Health Insurance Company EDI Gateway will contact regarding technical questions related to this account.	1 2
After Hours Technical Contact's Information	This is the person InStil Health Insurance Company EDI Gateway will contact regarding technical questions or problems related to this account after normal business hours.	1 2
Transaction Requested	Check the appropriate box(es) as to the transaction(s) the trading partner will be submitting to the InStil Health Insurance Company EDI Gateway.	1

Enrollment Testing Procedures

There are fewer problems with trading partner exchange of electronic transactions in the production environment when testing is included in the onboarding process. InStil Health Insurance Company EDI Gateway requires trading partners to test 834 and 837 transactions for every payer prior to approval for production status. This testing includes connectivity, ASC X12 TR3 edits and payer edits when available in the test environment.

These steps are followed for each different transaction type that a trading partner is approved to submit to InStil Health Insurance Company EDI Gateway.

Test Name	Explanation	
Test Plan	InStil Health Insurance Company EDI Gateway and the trading partner will agree to a predefined set of test data with expected results. The matrix will vary by transaction and trading partner. Also, we will develop a plan for a test-to-production transition that considers volume testing and transaction acceptance ratios.	12
Connectivity	InStil Health Insurance Company EDI Gateway supports connectivity protocols in the Connectivity topic in this section. This first level of testing is complete when the trading partner has successfully sent to and received from InStil Health Insurance Company EDI Gateway a test file via one of the InStil Health Insurance Company EDI Gateway supported connectivity protocols.	12
Security	InStil Health Insurance Company EDI Gateway will validate the approved trading partner's submissions per the enrollment form received allowed per the InStil Health Insurance Company EDI Gateway profiles.	12
Data Integrity	<p>When HIPAA ASC X12 transactions are transmitted, data integrity is determined by ASC X12 TR3 edits results performed by InStil Health Insurance Company EDI Gateway's TR3 editor. Production status may not occur until a trading partner's data receives no TR3 edit errors.</p> <p>InStil Health Insurance Company EDI Gateway expects there may be an occasional situation in which a trading partner's TR3 edit interpretation differs from InStil Health Insurance Company EDI Gateway interpretation. InStil Health Insurance Company EDI Gateway will work with the trading partner to resolve such differences on an individual basis.</p> <p>InStil Health Insurance Company EDI Gateway returns transmission acknowledgment(s) and edit result response transaction(s) from this process. The trading partner should correct the submitted transaction(s) reported as errors and resubmit.</p>	12
Acknowledgment/Response Transactions	Trading partner must demonstrate the ability to receive acknowledgments and response transactions (beginning on page 14) from InStil Health Insurance Company EDI Gateway. InStil Health Insurance Company EDI Gateway expects the trading partner will also implement balancing and reconciliation processes along with reporting any discrepancies to InStil Health Insurance Company EDI Gateway immediately.	12
Results Analysis	InStil Health Insurance Company EDI Gateway and the trading partner will review acknowledgment and response transactions for consistency with the predefined expected results.	1

Payer Testing

Depending on the line of business and transaction, the payer may require additional testing. If so, InStil Health Insurance Company EDI Gateway will inform the trading partner when test plans are discussed.

Transition From Test to Production Status

When test results have satisfied the test plan and the Trading Partner Agreement has been executed, we will change the trading partner's submission status from test to production. At that time, the trading partner can start sending production transaction data to InStil Health Insurance Company EDI Gateway.

CONNECTIVITY

Trading partners can choose to connect with the InStil Health Insurance Company EDI Gateway via secure high-speed data transfer, IP access or web service.

- SFTP (Secure FTP)
- SFTP/VPN
- NDM (Connect: Direct Network Data Mover)
- TCP/IP
- HTTPS SOAP+WSDL and MIME Multipart

This table lists protocol and transfer methods for each connectivity option.

Connectivity	Protocol	Transfer Method
SFTP	SSH2	SFTP (software negotiates encryption, such as DES, 3DES and CAST-128)
SFTP/VPN	SFTP/VPN	SFTP/VPN
NDM	IP	NDM Proprietary
TCP/IP	TCP/IP	Proprietary IP Connection via VPN or AGNS
HTTPS	HTTPS SOAP+WSDL and MIME Multipart	SOAP+WSDL and MIME Multipart

This table lists connectivity options available for certain transactions.

Transaction	Available Connectivity Types
ASC X12N 270	SFTP, NDM, SFTP/VPN, TCP/IP and HTTPS
ASC X12N 276	SFTP, NDM, SFTP/VPN, TCP/IP and HTTPS
ASC X12N 278	SFTP, NDM and SFTP/VPN
ASC X12 820	SFTP and SFTP/VPN
ASC X12N 834	SFTP, NDM and SFTP/VPN
ASC X12N 835	SFTP, NDM, SFTP/VPN and HTTPS
ASC X12N 837	SFTP, NDM and SFTP/VPN

List Files in the Folder for ASC X12 Transactions

All files in your folder are presented in a similar format: the 8-byte download file name with a 3-byte extension, followed by a file description. This table shows examples and explanations of files that you can download.

*	Type			Sequence Number					•	Type			•	File Description															Trans No.				
	1	2	3	4	5	6	7	8		10	11	12		PTU	Date			Original ISA Control Number															
POS	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30			
Sample Set 1**	X	1	2	0	0	0	0	1	•	X	1	2	•	P	0	1	2	5	I	S	A	C	T	R	L	0	1	0	0	0			
	X	1	2	0	0	0	0	2	•	X	1	2	•	P	0	1	2	5	I	S	A	C	T	R	L	0	1	0	0	0			
	R	S	P	0	0	0	0	3	•	R	S	P	•	P	0	1	2	5	I	S	A	C	T	R	L	0	1	0	0	0			
	R	P	T	0	0	0	0	4	•	R	P	T	•	P	0	1	2	5	I	S	A	C	T	R	L	0	1	0	0	0			
2	I	N	V	0	0	0	0	1	•	I	N	V	•	U	0	1	2	5															
3	X	1	2	0	0	0	0	1	•	X	1	2	•	P	0	1	2	5	I	S	A	C	T	R	L	0	1	0	0	0			
	X	1	2	0	0	0	0	2	•	X	1	2	•	P	0	1	2	5	I	S	A	C	T	R	L	0	1	0	0	0			
4	M	S	G	0	0	0	0	1	•	M	S	G	•	U																			
5	X	1	2	0	0	0	0	1	•	X	1	2	•	I	N	S	T	H															

This information describes the file segments.

Segment	Position	Description
Type	1 – 3	File types are identified using these 3-byte segments: RSP — EDI Gateway proprietary claim responses RPT — EDI Gateway proprietary claim reports INV — Invalid file response MSG — Informational messages X12 — ASC X12 responses (TA1, 999)
Sequence Number	4 – 8	InStil Health Insurance Company EDI Gateway — Generated sequential number for each file sent to a folder
•	9	Period
Type	10 – 12	3-byte extension: RSP — EDI Gateway proprietary claim responses RPT — EDI Gateway proprietary claim reports INV — Invalid file response MSG — Informational messages X12 — ASC X12 responses (TA1, 999)
•	13	Period
File Description	14 – 32	Identifies file’s content
	14	PTU — Production (P), test (T) or unknown indicator (U) payer name for remittance advice files (ASC X12 835s)
	15 – 18	Date the input file was received, MMDD format
	19 – 27	Original ISA control number — The ISA control number of the first interchange group in the file
	28 – 30	Not used

Sample Set 1:

In this example, of 837 claim response, report and acknowledgment files the first production file is an 837 sent Jan. 25, 2016, with one ISA/IEA. The file contained 235 claims, and the ISA control number is ISACTRL01. Example 1 is the file name containing ASC X12 TA1, example 2 is the file name containing ASC X12 999 returned to the trading partner, example 3 is the file name containing InStil Health Insurance Company EDI Gateway proprietary claim response records, and example 4 is the file name containing InStil Health Insurance Company EDI Gateway proprietary claim reports.

Sample Set 2:

In this example, the file received was an invalid file (a possible read error). The file would contain a text message that describes the error, shown in the response example here.

Sample Set 3:

If the file received has ASC X12 TR3 edit errors, two files will be returned to the trading partner containing the ASC X12 TA1 and 999, respectively.

Sample Set 4:

This is a file name when the file's content is an informational message.

Sample Set 5:

If the file returned to the trading partner is an ASC X12N 835 transaction, the file description field will have the payer's name (Example: "InStil Health Insurance Company" for InStil Health Insurance Company remittance advice files).

Secure File Transfer Protocol (SFTP)

Trading partners choosing this option connect through a firewall that is a Windows server on the InStil Health Insurance Company network. This server can be accessed via the internet. Additional authentication is done through a unique login ID and public key file. When this authentication is complete, the trading partner can upload files into the designated inbound folder. Then the trading partner should query the outbound folder to retrieve acknowledgment and response files. When choosing this connectivity option, InStil Health Insurance Company EDI Gateway will request additional information from the trading partner, such as source public IP address and public key.

Data in files submitted via SFTP communication method can either be segmented (one segment per line) with a valid nonspecial character delimiter or a 1,000-byte wrapped EDI format with each ISA starting on a new line.

InStil Health Insurance Company EDI Gateway may remove files from trading partner outbound folders that are older than 15 days for maintenance and security.

Our security guidelines require EDI activity for every account a minimum of once each calendar quarter. Please keep this in mind to keep your account's active status.

Choosing an SFTP Client

Trading Partner SFTP client needs to support:

- SSH2 secure protocol.
- Public key authentication. (This is different than PGP.)

SFTP is a separate company that uses its own system configurations and requirements. Vendors will need to be contacted for software support beyond what is mentioned in this document.

Installing an SFTP Client

Install the SFTP client on the workstation(s) and/or server(s) that will connect to our SFTP server.

Notify us of your IP address(es) that will connect to our SFTP server by completing the SFTP Customer Connectivity Parameter Survey form and returning via email to EDIG.Support@PalmettoGBAServices.com. The IP address will be the IP address InStil Health Insurance Company EDI Gateway will see coming over the internet. You may need to contact your network staff for this information.

Please notify us promptly of IP address changes (new and discontinued use).

Testing Network Connectivity via Telnet

To verify network connectivity from your location through our firewall to the SFTP server, open a command prompt:

1. START > RUN > type CMD.
2. Type telnet 208.60.144.253 22.

A successful connection is indicated by the message SSH-2.0-VShell_X_X_X_VShell. If this message is not received, the connection probably failed.

Configuration of SFTP Client

Session Configuration

Creating a New Connection/Setting

Host name to connect to is 208.60.144.253.

Port to connect to is 22 (SFTP port).

If a firewall option is listed, choose **None**.

Authentication Configuration

1. Unselect all references to password authentication.
Our SFTP server does not support password authentication. If the SFTP client attempts to connect with password authentication, it will not successfully connect.
2. Once authenticated, a request will ask for a user ID. The trading partner will need to enter the 10-character trading partner ID:
 - For nonproduction, use the test trading partner ID provided.
 - For production, use the production trading partner ID provided.
3. Configure the client to use public key authentication. When creating a new public key, these settings in this chart are supported.

Algorithm	Type	Public / Private Key Pairing
ecdh-sha2-nistp521 Acceptable indefinitely	KEX (ECDH)	521 bits (curve size) Fixed; ~256-bit security.
ecdh-sha2-nistp384 Acceptable indefinitely	KEX (ECDH)	384 bits (curve size) Fixed; ~ 192-bit security
ecdsa-sha2-nistp521 Acceptable indefinitely	Host/PK	521 bits (curve size) Fixed; ~256-bit security
ecdsa-sha2 nistp384 Acceptable indefinitely	Host/PK	384 bits (curve size) Fixed; ~ 192-bit security
rsa-sha2-512 (≥ 3072 bit)	Host/PK	≥3072 bits / 23072 (~128-bit security)
rsa-sha2-256 (≥ 3072 bit)	Host/PK	≥3072 bits / ≥3072 (~128-bit security)

4. Configure the client to use PGP encryption (if applicable).
 - Provide PGP public key file.
 - Provide paraphrase, if applicable.
 - Indicate if the file(s) need to be armored.
5. Email the public key file as an attachment to InStil Health Insurance Company EDI Gateway as a .pub file. The public key file provided will be uploaded to the InStil Health Insurance Company EDI Gateway SFTP server. If the public key has changed, please notify InStil Health Insurance Company EDI Gateway and provide the new public key file to avoid interruption in connectivity.

File Directory Path

- Upload files for processing to the designated inbound folder.
- Retrieve and download files from the designated outbound folder.

SFTP/VPN

Trading partners choosing this option will connect through a firewall to a Windows server on the InStil Health network. This server can be accessed via the internet. A private key will be established and used to create a VPN tunnel between the trading partner and InStil Health Insurance Company servers. Additional authentication is done through a unique login ID and password. When this authentication is complete, the trading partner can use FTP to submit or retrieve files to/from InStil Health Insurance Company EDI Gateway processes. The trading partner should query outbound directories to retrieve acknowledgment and response files. When choosing this connectivity option, EDI Gateway will request additional information from the trading partner, such as source VPN concentrator IP, host IP address, encryption type and hash method.

Data in files submitted via SFTP/VPN communication method can either be segmented (one segment per line) with a valid nonspecial character delimiter or a 1,000-byte wrapped EDI format with each ISA starting a new line.

InStil Health Insurance Company EDI Gateway may remove files from the trading partner outbound folder that are older than 15 days for maintenance and security.

Connect Direct: NDM

Trading partners choosing this option will connect through AT&T's AGNS network to the InStil Health eServer using Sterling Commerce Connect Direct software. The trading partner must acquire Connect Direct licensing directly from IBM. Authentication is done with a unique login ID and password. When this authentication is complete, the trading partner's processes can copy files to a InStil Health eServer data set. Acknowledgment and response files will be returned from the InStil Health eServer to the trading partner.

Connect Direct is a product that moves all types of data. It manages high-performance transfers by providing user-friendly automation, checkpoint/restart error recovery and security. Connect Direct software offers choices in operating systems (UNIX, Windows, Z/OS).

Data in files submitted via NDM communication method can either be segmented (one segment per line) with a valid nonspecial character delimiter or a 1,000-byte wrapped EDI format with each ISA starting a new line.

Here are claims data set naming conventions and attributes for ASC X12 transactions:

ASC X12 production data set names should be BC.HEDI.NDM.INP.TP-ID and a generation data group. TP-ID is an eight-character EDI Gateway-assigned value associated with the EDI Gateway-assigned trading partner ID.

InStil Health Insurance Company Example:

Trading Partner ID: CGW0000SC0; TP-ID: C0000SC0

ASC X12 Data Set Attributes

DISP: (NEW, CATLG, DELETE)

UNIT: SYSDG

SPACE: (CYL, (75,10), RLSE)

DCB: (RECFM=FB, LRECL=1000, BLKSIZE=27000)

TCP/IP via VPN

Trading partners choosing this method will connect through a VPN concentrator or AT&T's AGNS network to InStil Health eServer. The trading partner will deploy an application (from its server) that will initiate a transaction via socket x to socket y on the InStil Health eServer. This application must acquire the socket connection and send a HIPAA-compliant ASC X12 data stream preceded by a header. The ASC X12 transactions must be enveloped as single transactions, i.e., one ST/SE per GS/GE per ISA/IEA. The length of the ASC X12 transaction data stream cannot exceed 32K.

InStil Health corporate policy requires all passwords to be changed every 30 days. As of June 1, 2011, all real-time trading partners with nonexpiring passwords must comply with this policy.

Here are our guidelines for your user ID and password:

- User IDs will be revoked when an incorrect password is entered three consecutive times. User IDs will be deleted when not used for 90 or more days.
- The password length must be eight characters and contain at least one alpha character, one numeric character and one of these special characters: @, # or \$.
- Previously used passwords will be stored to prevent reuse of previously used passwords for a minimum of 12 prior generations of the password.

Note: If the existing password gets revoked, the trading partner must contact the InStil Health Technology Support Center at 800-868-2505. The Technology Support Center representative will require the four-digit PIN created during the setup process for verification before resetting the password.

HTTPS SOAP+WSDL and MIME Multipart

Trading partners choosing this method will connect through HTTPS SOAP+WSDL or MIME Multipart to the InStil Health URL for web services. Authentication for HTTPS SOAP+WSDL is done using a unique login ID and digital certificates used for the digital signature. Authentication for HTTPS MIME Multipart is done through a unique login ID and a password. The trading partner will deploy an application from its server that will initiate a transaction via the web to the URL on the InStil Health server.

Before accessing the application via SOAP+WSDL, new and existing trading partners must provide the digital certificate to InStil Health Insurance Company EDI Gateway Operations via email to EDIG.Support@PalmettoGBAServices.com. The certificate will be verified and a process initiated to configure the trading partner access to the application. If the trading partner's digital certificate has not been approved and properly configured, connection to the application may be rejected.

Find additional information in the companion guides on the websites for each line of business.

Interoperability

Trading partners choosing this method will connect to the InStil Health URLs provided below for Fast Healthcare Interoperability Resources (FHIR) API access. The trading partner's API application initiates a transaction via the web to the URL on the InStil Health server.

Before accessing the InStil Health URL API services, trading partners must enroll their API applications with InStil Health to get an access token (OKTA ID).

Enrollment is easy. It is done through the InStil Health website.

Additional information can be found at the www.instilhealth.com.

InStil Health interoperability APIs are based on HL7 FHIR standards and the OAuth 2.0/Open ID connect standard for member authentication and authorization.

The following APIs are supported:

- **Patient Access API** — Allows access to members' health care data, which includes claims, Explanations of Benefits, coverage information, encounter information and clinical information
- **Provider Directory API** — Facilitates search for InStil Health provider and pharmacy directories

ASC X12 TRANSACTIONS

InStil Health Insurance Company EDI Gateway processes these ASC X12 transactions mandated by HIPAA.

Transaction	Description
270	Health Care Eligibility and Benefit Inquiry
271	Health Care Eligibility and Benefit Response
276	Health Care Claim Status Request
277	Health Care Claim Status Response
278	Health Care Review Information
820	Payroll Deducted and Other Group Premium Payment for Insurance Products
834	Benefit Enrollment and Maintenance
835	Health Care Payment and Advice
837I	Institutional Health Care Claim
837D	Dental Health Care Claims
837P	Professional Health Care Claims

InStil Health Insurance Company EDI Gateway Inbound Response Matrix

This table lists acknowledgment and response transactions returned to the trading partner when InStil Health Insurance Company EDI Gateway receives HIPAA ASC X12 transactions.

Transaction	Interchange Acknowledgement	TR3 Edit Results	Payer SIG Edit Results	Payer Appl. Edit Results
270*	TA1	999 is returned only to report errors.	271	271
270**	TA1	999 [†]	271	271
276*	TA1	999 is returned only to report errors.	277	277
276**	TA1	999 [†]	277	277
278*	TA1	999 is returned only to report errors.	278	278
278**	TA1	999 [†]	278	278
820**	TA1	999 [†]	n/a	n/a
834	TA1	999 [†]	n/a	n/a
837*	TA1	999 is returned only to report errors.	InStil Health Insurance Company EDI Gateway propriety	InStil Health Insurance Company EDI Gateway propriety
837**	TA1	999 [†]	InStil Health Insurance Company EDI Gateway propriety claim	InStil Health Insurance Company EDI Gateway propriety claim

*Batch of one: The most simple, singular request contained in an ST/SE for a transaction set.

**Batch of many: All other data groupings.

[†]ASC X12 Technical Report 3, also known as implementation guides, are available that include format specifications for each transaction. You may get these documents from the Washington Publishing Company (WPC) website at www.wpc-edi.com.

InStil Health Insurance Company EDI Gateway Specifications for Enveloping ASC X12 Transactions

ASC X12 Inbound Transactions

This table lists envelope instructions for inbound (to InStil Health Insurance Company EDI Gateway) HIPAA ASC X12 transactions.

Segment Identifier	Data Element	Description
ISA01	Authorization Info Qualifier	03
ISA02	Authorization Information	EDI Gateway-assigned trading partner ID
ISA03	Security Information Qualifier	00
ISA04	Security Information	None
ISA05	Interchange ID Qualifier	01, 14, 20, 22, 27, 28, 29, 30, 33, ZZ (selected by trading partner)
ISA06	Interchange Sender ID	Assigned by trading partner
ISA07	Interchange ID Qualifier	30 (qualifier indicating U.S. federal tax ID number)
ISA08	Interchange Receiver ID	Destination entity U.S. federal tax ID number*
ISA09	Interchange Date	Populated by trading partner
ISA10	Interchange Time	Populated by trading partner
ISA11	Repetition Separator	Assigned by trading partner
ISA12	Interchange Control Version Number	00501
ISA13	Interchange Control Number	Assigned by the trading partner (must be unique for 12 months)
ISA14	Acknowledgment Requested	Assigned by the trading partner
ISA15	Usage Indicator	P, T (production or test indicator)
ISA16	Component Element Separator	Assigned by trading partner
GS01	Functional Identifier Code	Populated by trading partner
GS02	Application Sender's Code	EDI Gateway-assigned trading partner ID
GS03	Application Receiver's Code	Destination entity U.S. federal tax ID number; must be same as ISA08
GS04	Date	Populated by trading partner
GS05	Time	Populated by trading partner
GS06	Group Control Number	Assigned by trading partner (value must remain unique for one year)
GS07	Responsible Agency Code	X
GS08	Version/Release/Industry Identifier Code	Populated by trading partner

*Destination Entities

ASC X12 Outbound Transactions

This table lists envelope contents for outbound (from InStil Health Insurance Company EDI Gateway) HIPAA ASC X12 transactions.

Segment Identifier	Data Element	Description
ISA01	Authorization Info Qualifier	00
ISA02	Authorization Information	Blanks
ISA03	Security Information Qualifier	00
ISA04	Security Information	Blanks
ISA05	Interchange ID Qualifier	30 (qualifier indicating U.S. federal tax identification number)
ISA06	Interchange Sender ID	Sending entity's U.S. federal tax identification number*
ISA07	Interchange ID Qualifier	If 271, 277 or 278 transactions, ISA07 will be the same value of the associated inbound 270, 276 or 278 ISA05. If 999, TA1 or EDI Gateway claim response, ISA07 will be the same value of the associated inbound transaction's ISA05. Otherwise, value is ZZ.
ISA08	Interchange Receiver ID	Destination entity U.S. federal tax ID number*
ISA09	Interchange Date	If 271, 277 or 278 transactions, GS03 will be the same value of the associated inbound 270, 276 or 278 GS02. If 999, TA1 or EDI Gateway claim response, GS03 will be the same value of the associated inbound transaction's GS02. Otherwise, value is EDI Gateway-assigned trading partner ID.
ISA10	Interchange Time	Populated by trading partner
ISA11	Repetition Separator	Assigned by trading partner
ISA12	Interchange Control Version Number	00501
ISA13	Populated by EDI Gateway	Assigned by the trading partner (must be unique for 12 months)
ISA14	Populated by EDI Gateway	Assigned by the trading partner
ISA15	Populated by EDI Gateway	P, T (production or test indicator)
ISA16	00501	Assigned by trading partner
GS01	Functional Identifier Code	Populated by trading partner
GS02	Application Sender's Code	Sending entity's U.S. federal tax identification number or another mutually agreed to sender identifying code*
GS03	Application Receiver's Code	If 271, 277 or 278 transactions, GS03 will be the same value of the associated inbound 270, 276 or 278 GS02. If 999, TA1 or EDI Gateway claim response, GS03 will be the same value of the associated inbound transaction's GS02. Otherwise, value is EDI Gateway-assigned trading partner ID.
GS04	Date	Populated by EDI Gateway
GS05	Time	Populated by EDI Gateway
GS06	Group Control Number	Assigned by EDI Gateway
GS07	Responsible Agency Code	X
GS08	Version/Release/Industry Identifier Code	Populated by EDI Gateway

*Sending entities

InStil Health Insurance Company EDI Gateway Proprietary Claim Responses

When the trading partner submits electronic claims to the InStil Health Insurance Company EDI Gateway, responses are generated to advise the status of the submission. All trading partners will receive the response file. It consists of one record for each claim processed by InStil Health Insurance Company EDI Gateway. Also, some trading partners will receive two reports: the Claims Submission Summary Report and the Error Claim Summary Report. The Claims Submission Summary Report is a listing of claims received and any edit results. The Error Claims Summary Report identifies errors on rejected claims to facilitate the process for the trading partner to correct and resubmit.

Claim Response Layout – Professional

Data Element	Picture	Source	Description
MCN	PIC X(100)		
MCN-Data Redefines MCN			
Processor-ID	PIC X(09)	ISA08	Entity to whom EDI Gateway is routing the claim
ASC X12 Transaction-ID	PIC X(04)	ST01	Transaction set control number, always 837
ASC X12 Version-Number	PIC X(12)	GS08	Version release identification code
Submitter-ID	PIC X(10)	ISA02 (GS02)	Trading partner ID assigned by EDI Gateway
Billing-Provider-ID	PIC X(12)	Loop 2010AA-NM109	First 12 characters of billing provider's EIN or SSN
Subscriber-ID	PIC X(17)	Loop 2010BA-NM109	First 17 characters of subscriber's member identification number
Patient-Control-Number	PIC X(20)	Loop 2300-CLM01	Patient's account number
Entry-Date	PIC X(08)	-----	Date data retrieved from trading partner's mailbox
Entry-Time	PIC X(08)	-----	Time data retrieved from trading partner's mailbox
End of MCN-Data			
Accept/Reject-Indicator	PIC X(01)	-----	Generated by EDI Gateway to indicate claim forwarded to processor (A) or rejected back to trading partner with errors (R)
Test/Prod-Indicator	PIC X(01)	ISA15	Code to indicate production (P) or test (T) claim
Group-Control-Number	PIC X(09)	GS06	Group control number assigned by the trading partner
Processor-Assigned-Claim-Number	PIC X(20)	-----	Available when provided by processor
Filler-Reserved	PIC X(20)	-----	-----
Reference/Trace-Number-Data Occurs 4 Times			
References/Trace-NBR-Indicator	PIC X(01)	-----	-----
EDI Gateway-Assigned-NBR	VALUE E	-----	Assigned by EDI Gateway
Submitter-Assigned-NBR	VALUE S	-----	Assigned by trading partner
Receiver-Assigned-NBR	VALUE R	-----	Assigned by third-party process
References/Trace Number	PIC X(30)	Loop 2300-REF02	Value-added network trace number assigned by sender (claim number)
Submitter-Data-Area Note: Submitter-Individual is used if Loop 1000A-NM102 = 1 (person). Submitter organization is used if Loop 1000A-NM102 = 2 (nonperson entity).			
Submitter-Individual			
Submitter-ID	PIC X(25)	ISA02 (GS02)	Trading partner ID assigned by EDI Gateway
Submitter-Last-Name	PIC X(20)	Loop 1000A-NM103	Trading partner's last name
Submitter-First-Name	PIC X(14)	Loop 1000A-NM104	Trading partner's first name
Submitter-Middle-Initial	PIC X(01)	Loop 1000A-NM105	Trading partner's middle initial

Data Element	Picture	Source	Description
Submitter-Organization Redefines Submitter-Individual			
Submitter-ID	PIC X(25)	ISA02 (GS02)	Trading partner ID assigned by EDI Gateway
Submitter-Organization-Name	PIC X(35)	Loop 1000A-NM103	Trading partner organization's name
Payer-Data-Area			
Payer-ID-Code	PIC X(25)	Loop 2010BB-NM109	Payer's identifier
Payer-Name	PIC X(35)	Loop 2010BB-NM103	Payer's name
Receiver-Data-Area			
Receiver-ID	PIC X(25)	Loop 1000B-NM109	Receiver's primary identifier
Receiver-Name	PIC X(35)	Loop 1000B-NM103	Receiver's name
Billing-Provider-Data-Area Note: Billing-Provider-Individual is used if Loop 2010AA-NM102 = 1.			
Billing-Provider-Individual			
Billing-Provider-ID	PIC X(25)	Loop 2010AA-NM109	Billing provider's identifier
Billing-Provider-Last-Name	PIC X(20)	Loop 2010AA-NM103	Billing provider's last name
Billing-Provider-First-Name	PIC X(14)	Loop 2010AA-NM104	Billing provider's first name
Billing-Provider-Middle-Initial	PIC X(01)	Loop 2010AA-NM105	Billing provider's middle initial
Billing-Provider-Organization Redefines Billing-Provider-Individual			
Billing-Provider-ID	PIC X(25)	Loop 2010AA-NM109	Billing provider's identifier
Billing-Provider-Name	PIC X(35)	Loop 2010AA-NM103	Billing provider organization's name
Pay-To-Provider-Data-Area Note: Pay-To-Provider-Individual is used if Loop 2010AB-NM102 = 1 (person). Pay-To-Provider-Organization is used if Loop 2010AB-NM102 = 2 (nonperson entity).			
Pay-To-Provider-Individual			
Pay-To-Provider-NBR	PIC X(25)	Loop 2010AB-NM109	Pay-to provider's identifier
Pay-To-Provider-Last-Name	PIC X(20)	Loop 2010AB-NM103	Pay-to provider's last name
Pay-To-Provider-First-Name	PIC X(14)	Loop 2010AB-NM104	Pay-to provider's first name
Pay-To-Provider-Middle-Initial	PIC X(01)	Loop 2010AB-NM105	Pay-to provider's middle initial
Pay-To-Provider-Organization Redefines Pay-To-Provider-Individual			
Pay-To-Provider-NBR	PIC X(25)	Loop 2010AB-NM109	Pay-to provider's identifier
Pay-To-Provider-Name	PIC X(35)	Loop 2010AB-NM103	Pay-to provider organization's name
Rendering-Provider-Data-Area Note: Rendering-Provider-Individual is used if Loop 2310B-NM102 = 1 (person). Rendering-Provider-Organization is used if Loop 2310B-NM102 = 2 (nonperson entity).			
Rendering-Provider-Individual			
Rendering-Provider-ID	PIC X(25)	Loop 2310B-NM109	Rendering provider's identifier
Rendering-Provider-Last-Name	PIC X(20)	Loop 2310B-NM103	Rendering provider's last name
Rendering-Provider-First-Name	PIC X(14)	Loop 2310B-NM104	Rendering provider's first name
Rendering-Provider-Middle-Initial	PIC X(01)	Loop 2310B-NM105	Rendering provider's middle initial

Data Element	Picture	Source	Description
Rendering-Provider-Organization Redefines Rendering-Provider-Individual			
Rendering-Provider-ID	PIC X(25)	Loop 2310B-NM109	Rendering provider's identifier
Rendering-Provider-Name	PIC X(35)	Loop 2310B-NM103	Rendering provider organization's name
Subscriber-Data-Area Note: Subscriber-Individual is used if Loop 2010BA-NM102 = 1 (person). Subscriber-Organization is used if Loop 2010BA-NM102 = 2 (nonperson entity).			
Subscriber-Individual			
Subscriber-Number	PIC X(25)	Loop 2010BA-NM109	Subscriber's primary identification number
Subscriber-Additional-Number	PIC X(25)	Loop 2010BA-REF02	Subscriber's supplemental identifier
Subscriber-Last-Name	PIC X(20)	Loop 2010BA-NM103	Subscriber's last name
Subscriber-First-Name	PIC X(14)	Loop 2010BA-NM104	Subscriber's first name
Subscriber-Middle-INITIAL	PIC X(01)	Loop 2010BA-NM105	Subscriber's middle initial
Subscriber-Date-Of-Birth	PIC X(08)	Loop 2010BA-DMG02	Subscriber's birth date
Filler	PIC X(20)	-----	-----
Subscriber-Organization Redefines Subscriber-Individual			
Subscriber-Number	PIC X(25)	Loop 2010BA-NM109	Subscriber's primary identification number
Subscriber-Additional-Number	PIC X(25)	Loop 2010BA-REF02	Subscriber's supplemental identifier
Subscriber-Organization-Name	PIC X(35)	Loop 2010BA-NM103	Subscriber organization's name
Filler	PIC X(28)	-----	-----
Patient-Data-Area			
Patient-Last-Name	PIC X(20)	Loop 2010CA-NM103	Patient's last name
Patient-First-Name	PIC X(14)	Loop 2010CA-NM104	Patient's first name
Patient-Middle-Initial	PIC X(01)	Loop 2010CA-NM105	Patient's middle initial
Patient-ID-Number	PIC X(25)	Loop 2010CA-NM109	Patient's primary identification number
Patient-Date-Of-Birth	PIC X(08)	Loop 2010CA-DMG02	Patient's birth date
Patient-Bill-Type	PIC X(03)	Loop 2300-CLM05	Facility code value (place of service)
Service-From-Date	PIC X(08)	Loop 2300-DTP03	Service from date
Service-To-Date	PIC X(08)	Loop 2300-DTP03	Service to date
Total-Charges	PIC 9(16)V99	Loop 2300-CLM02	Total claim charge amount
Filler	PIC X(20)	-----	-----

Data Element	Picture	Source	Description
Error-Claim-Message Occurs 8 Times Indexed by CLM-ERR-INDX			
Segment-Position	PIC 9(10)	-----	Segment position relative to ST
HL-ID	PIC X(12)	HL01	Hierarchical identification number
Loop-Identifier	PIC X(06)	-----	Refer to ASC X12 837 TR3 Appendix A for ASC X12 definitions of the transaction's structural components.
Loop-Repeat-Identifier	PIC X(04)	-----	Refer to ASC X12 837 TR3 Appendix A for ASC X12 definitions of the transaction's structural components.
Segment-Identifier	PIC X(04)	-----	Refer to ASC X12 837 TR3 Appendix A for ASC X12 definitions of the transaction's structural components.
Segment-Field-Identifier	PIC X(06)	-----	Refer to ASC X12 837 TR3 Appendix A for ASC X12 definitions of the transaction's structural components.
Segment-Repeat-Identifier	PIC X(04)	-----	Refer to ASC X12 837 TR3 Appendix A for ASC X12 definitions of the transaction's structural components.
Error-Code	PIC X(05)	-----	-----
Error-Code Source-Identifier	PIC X(01)	-----	Valid values: S = SIG edit errors; P = Processor edit errors; E = EDI Gateway edit errors
Error-Description-Verbiage	PIC X(65)	-----	-----
Accept-Claim-Message Redefines Error-Claim-Message			
Accept-Claim-Message-Line 1	PIC X(100)	-----	-----
Accept-Claim-Message-Line 2	PIC X(100)	-----	-----
Accept-Claim-Message-Line 3	PIC X(100)	-----	-----
Accept-Claim-Message-Line 4	PIC X(100)	-----	-----
Filler	PIC X(536)	-----	-----
End of Accept-Claim-Message			
Filler	PIC X(187)	-----	-----
Response-Format-Version-Code	PIC X(04)	-----	EDI Gateway-assigned; Value 0100 (01.00 Version 1)
End of Layout			

Data Element	Picture	Source	Description
MCN	PIC X(100)	-----	-----
MCN-Data Redefines MCN			
Processor-ID	PIC X(09)	ISA08	Entity to whom EDI Gateway is routing the claim
Asc X12 Transaction-ID	PIC X(04)	ST01	Transaction set control number, always 837
Asc X12 Version-Number	PIC X(12)	GS08	Version release identification code
Submitter-ID	PIC X(10)	ISA02 (GS02)	Trading partner ID assigned by EDI Gateway
Billing-Provider-ID	PIC X(12)	Loop 2010AA-NM109	First 12 characters of billing provider's EIN or Social Security number (SSN)
Subscriber-ID	PIC X(17)	Loop 2010BA-NM109	First 17 characters of subscriber's member identification number
Patient-Control-Number	PIC X(20)	Loop 2300-CLM01	Patient's account number
Entry-Date	PIC X(08)	-----	Date EDI Gateway retrieved data from trading partner's mailbox
Entry-Time	PIC X(08)	-----	Time EDI Gateway retrieved data from trading partner's mailbox
End of MCN-Data			
Accept/Reject-Indicator	PIC X(01)	-----	Generated by EDI Gateway to indicate claim forwarded to processor (A) or
Test/Prod-Indicator	PIC X(01)	ISA15	Rejected back to trading partner with errors (R)
Group-Control-Number	PIC X(09)	GS06	Code to indicate production (P) or test (T) claim
Processor-Assigned-Claim-Number	PIC X(20)	-----	Group control number assigned by the trading partner
Filler-Reserved	PIC X(20)	-----	-----
Reference/Trace-Number Occurs 4 Times			
Reference/Trace-NBR-Indicator	PIC X(01)	-----	-----
Edi Gateway-Assigned-NBR	VALUE E	-----	Assigned by EDI Gateway
Submitter-Assigned-NBR	VALUE S	-----	Assigned by trading partner
Receiver-Assigned-NBR	VALUE R	-----	Assigned by third-party process
Reference/Trace-Number	PIC X(30)	Loop 2300-REF02	Value-added network trace number assigned by sender (claim number)
Submitter-Data-Area Note: Submitter-Individual is used if Loop 1000A-NM102 = 1 (person). Submitter-Organization is used if Loop 1000A-NM102 = 2 (nonperson entity).			
Submitter-Individual			
Submitter-ID	PIC X(25)	ISA02 (GS02)	Trading partner ID assigned by EDI Gateway
Submitter-Last-Name	PIC X(20)	Loop 1000A-NM103	Trading partner's last name
Submitter-First Name	PIC X(14)	Loop 1000A-NM104	Trading partner's first name
Submitter-Middle-Initial	PIC X(01)	Loop 1000A-NM105	Trading partner's middle initial
Submitter-Organization Redefines Submitter-Individual			
Submitter-ID	PIC X(25)	ISA02 (GS02)	Trading partner ID assigned by EDI Gateway
Submitter-Organization-Name	PIC X(25)	Loop 1000A-NM103	Trading partner organization's name

Data Element	Picture	Source	Description
Payer-Data-Area			
Payer-ID-Code	PIC X(25)	Loop 2010BB-NM109	Payer's identifier
Payer-Name	PIC X(35)	Loop 2010BB-NM103	Payer's name
Receiver-Data-Area			
Receiver-ID	PIC X(25)	Loop 1000B-NM109	Receiver's primary identifier
Receiver-Name	PIC X(35)	Loop 1000B-NM103	Receiver's name
Billing-Provider-Data-Area Note: Billing-Provider-Individual is used if Loop 2010AA-NM102 = 1.			
Billing-Provider-Individual			
Billing-Provider-ID	PIC X(25)	Loop 2010AA-NM109	Billing provider's identifier
Billing-Provider-Last-Name	PIC X(20)	Loop 2010AA-NM103	Billing provider's last name
Billing-Provider-First Name	PIC X(14)	Loop 2010AA-NM104	Billing provider's first name
Billing-Provider-Middle-Initial	PIC X(01)	Loop 2010AA-NM105	Billing provider's middle initial
Billing-Provider-Organization Redefines Billing-Provider-Individual			
Billing-Provider-ID	PIC X(25)	Loop 2010AA-NM109	Billing provider's identifier
Billing-Provider-Name	PIC X(35)	Loop 2010AA-NM103	Billing provider organization's name
Pay-To-Provider-Data-Area Note: Pay-To-Provider-Individual is used if Loop 2010AB-NM102 = 1.			
Pay-To-Provider-Individual			
Pay-To-Provider-NBR	PIC X(25)	Loop 2010AB- NM109	Pay-to provider's identifier
Pay-To-Provider-Last-Name	PIC X(20)	Loop 2010AB-NM103	Pay-to provider's last name
Pay-To-Provider-First Name	PIC X(14)	Loop 2010AB-NM104	Pay-to provider's first name
Pay-To-Provider-Middle-Initial	PIC X(01)	Loop 2010AB-NM105	Pay-to provider's middle initial
Pay-To-Provider-Organization Redefines Pay-To-Provider-Individual			
Pay-To-Provider-NBR	PIC X(25)	Loop 2010AB-NM109	Pay-to provider's identifier
Pay-To-Provider-Name	PIC X(35)	Loop 2010AB-NM103	Pay-to provider organization's name
Rendering-Provider-Data-Area Note: Rendering-Provider-Individual is used if Loop 2310B-NM102 = 1 (person). Rendering-Provider-Organization is used if Loop 23010B-NM102 = 2 (nonperson entity).			
Rendering-Provider-Individual			
Rendering-Provider-ID	PIC X(25)	Loop 2310B-NM109	Rendering provider's identifier
Rendering-Provider-Last- Name	PIC X(20)	Loop 2310B-NM103	Rendering provider's last name
Rendering-Provider-First Name	PIC X(14)	Loop 2310B-NM104	Rendering provider's first name
Rendering-Provider-Middle- Initial	PIC X(01)	Loop 2310B-M105	Rendering provider's middle initial
Rendering-Provider-Organization Redefines Rendering-Provider-Individual			
Rendering-Provider- ID	PIC X(25)	Loop 2310B-NM109	Rendering provider's identifier
Rendering-Provider-Name	PIC X(35)	Loop 2310B-NM103	Rendering provider organization's name

Data Element	Picture	Source	Description
Subscriber-Data-Area Note: Subscriber-Individual is used if Loop 2010BA-NM102 = 1 (person). Subscriber-Organization is used if Loop 2010BA-NM102 = 2 (nonperson entity).			
Subscriber-Individual			
Subscriber-Number	PIC X(25)	Loop 2010BA-NM109	Subscriber's primary identification number
Subscriber-Additional-Number	PIC X(25)	Loop 2010BA-REF02	Subscriber's supplemental identifier
Subscriber-Last-Name	PIC X(20)	Loop 2010BA-NM103	Subscriber's last name
Subscriber-First Name	PIC X(14)	Loop 2010BA-NM104	Subscriber's first name
Subscriber-Middle-Initial	PIC X(01)	Loop 2010BA-NM105	Subscriber's middle initial
Subscriber-Date-Of-Birth	PIC X(08)	Loop 2010BA-DMG02	Subscriber's birth date
Filler	PIC X(20)	-----	-----
Subscriber-Organization Redefines Subscriber-Individual			
Subscriber-Number	PIC X(25)	Loop 2010BA-NM109	Subscriber's primary identification number
Subscriber-Additional-Number	PIC X(25)	Loop 2010BA-REF02	Subscriber's supplemental identifier
Subscriber-Organization-Name	PIC X(35)	Loop 2010BA-NM103	Subscriber organization's name
Filler	PIC X(28)	-----	-----
Patient-Data-Area			
Patient-Last-Name	PIC X(20)	Loop 2010CA-NM103	Patient's last name
Patient-First Name	PIC X(14)	Loop 2010CA-NM104	Patient's first name
Patient-Middle-Initial	PIC X(01)	Loop 2010CA-NM105	Patient's middle initial
Patient-ID-Number	PIC X(25)	Loop 2010CA-NM109	Patient's primary identification number
Patient-Date-Of-Birth	PIC X(08)	Loop 2010CA-DMG02	Patient's birth date
Patient-Bill-Type	PIC X(03)	Loop 2300-CLM05	Facility code value (place of service)
Service-From-Date	PIC X(08)	Loop 2300-DTP03	Service from date
Service-To-Date	PIC X(08)	Loop 2300-DTP03	Service to date
Total-Charges	PIC 9(16)V99	Loop 2300-CLM02	Total claim charge amount
Filler	PIC X(20)	-----	-----
Error-Claim-Message Occurs 8 Times Indexed by CLM-ERR-INDX			
Segment-Position	PIC 9(10)	-----	Segment position relative to ST
HL-ID	PIC X(12)	HL01	Hierarchical identification
Loop-Identifier	PIC X(06)	-----	Refer to ASC X12 837 TR3 Appendix A for ASC X12 definitions of the transaction's structural components.
Loop-Repeat-Identifier	PIC X(04)	-----	Refer to ASC X12 837 TR3 Appendix A for ASC X12 definitions of the transaction's structural components.
Segment-Identifier	PIC X(04)	-----	Refer to ASC X12 837 TR3 Appendix A for ASC X12 definitions of the transaction's structural components.
Segment-Field-Identifier	PIC X(06)	-----	Refer to ASC X12 837 TR3 Appendix A for ASC X12 definitions of the transaction's structural components.
Segment-Repeat-Identifier	PIC X(04)	-----	Refer to ASC X12 TR3 Appendix A for ASC X12 definitions of the transaction's structural components.
Error-Code	PIC X(05)	-----	-----
Error-Code-Identifier	PIC X(01)	-----	Valid values: S = SIG edit errors; P = Processor edit errors; E = EDIG edit errors
Error-Description-Verbiage	PIC X(65)	-----	-----

Data Element	Picture	Source	Description
Accept-Claim-Message Redefines Error-Claim-Message			
Accept-Claim-Message-Line 1	PIC X(100)	-----	-----
Accept-Claim-Message-Line 2	PIC X(100)	-----	-----
Accept-Claim-Message-Line 3	PIC X(100)	-----	-----
Accept-Claim-Message-Line 4	PIC X(100)	-----	-----
Filler	PIC X(536)	-----	-----
End of Accept-Claim-Message			
Filler	PIC X(187)	-----	-----
Response Format Version Code	PIC X(04)	-----	EDI Gateway-assigned; Value 0100 (01.00 Version 1)
End of Layout			

Claim Response Layout – Institutional

Data Element	Picture	Source	Description
MCN	PIC X(100)	-----	-----
MCN-Data Redefines MCN			
Processor-ID	PIC X(09)	ISA08	Entity to whom EDI Gateway is routing the claim
Asc X12 Transaction-ID	PIC X(04)	ST01	Transaction set control number, always 837
Asc X12 Version-Number	PIC X(12)	GS08	Version release identification code
Submitter-ID	PIC X(10)	ISA02 (GS02)	Trading partner ID assigned by EDI Gateway
Billing-Provider-ID	PIC X(12)	Loop 2010AA-NM109	First 12 characters of billing provider's EIN or Social Security number (SSN)
Subscriber-ID	PIC X(17)	Loop 2010BA-NM109	First 17 characters of subscriber's member identification number
Patient-Control-Number	PIC X(20)	Loop 2300-CLM01	Patient's account number
Entry-Date	PIC X(08)	-----	Date EDI Gateway retrieved data from trading partner's mailbox
Entry-Time	PIC X(08)	-----	Time EDI Gateway retrieved data from trading partner's mailbox
End of MCN-Data			
Accept/Reject-Indicator	PIC X(01)	-----	Generated by EDI Gateway to indicate claim forwarded to processor (A) or rejected back to trading partner with errors (R)
Test/Prod-Indicator	PIC X(01)	ISA15	Code to indicate production (P) or test (T) claim
Group-Control-Number	PIC X(09)	GS06	Group control number assigned by the trading partner
Processor-Assigned-Claim-Number	PIC X(20)	-----	Available when provided by processor
Filler-Reserved	PIC X(20)	-----	-----
Reference/Trace-Number Occurs 4 Times			
Reference/Trace-NBR-Indicator	PIC X(01)	-----	-----
Edi Gateway-Assigned	VALUE E	-----	Assigned by EDI Gateway
Submitter-Assigned	VALUE S	-----	Assigned by trading partner
Receiver-Assigned	VALUE R	-----	Assigned by third-party process
Reference/Trace-NBR	PIC X(30)	Loop 2300-REF02	Value-added network trace number assigned by sender (claim number)

Data Element	Picture	Source	Description
Submitter-Data-Area Note: Submitter-Individual is used if Loop 1000A-NM102 = 1 (person). Submitter-Organization is used if Loop 1000A-NM102 = 2 (nonperson entity).			
Submitter-Individual			
Submitter-ID	PIC X(25)	ISA02 (GS02)	Trading partner ID assigned by EDI Gateway
Submitter-Last-Name	PIC X(20)	Loop 1000A-NM103	Trading partner's last name
Submitter-First Name	PIC X(14)	Loop 1000A-NM104	Trading partner's first name
Submitter-Middle-Initial	PIC X(01)	Loop 1000A-NM105	Trading partner's middle initial
Submitter-Organization Redefines Submitter-Individual			
Submitter-ID	PIC X(25)	ISA02 (GS02)	Trading partner ID assigned by EDI Gateway
Submitter-Organization-Name	PIC X(35)	Loop 1000A-NM103	Trading partner organization's name
Payer-Data-Area			
Patient-Last-Name	PIC X(20)	Loop 2010CA-NM103	Patient's last name
Patient-First Name	PIC X(14)	Loop 2010CA-NM104	Patient's first name
Patient-Middle-Initial	PIC X(01)	Loop 2010CA-NM105	Patient's middle initial
Patient-ID Number	PIC X(25)	Loop 2010CA-NM109	Patient's primary identification number
Patient-Date-of-Birth	PIC X(08)	Loop 2010CA-DMG02	Patient's birth date
Patient-Bill-Type	PIC X(03)	Loop 2300-CLM05	Facility type code
Service-From-Date	PIC X(08)	Loop 2400-DTP03	Service from date
Service-To-Date	PIC X(08)	Loop 2400-DTP03	Service to date
Total-Charges	PIC 9(16)V99	Loop 2300-CLM02	Total claim charge amount
Filler	PIC X(20)	-----	-----
Error-Claim-Message Occurs 8 Times Indexed by CLM-ERR-INDX			
Segment-Position	PIC 9(10)	-----	Segment position relative to ST
HL-ID	PIC X(12)	HL01	Hierarchical identification number
Loop-Identifier	PIC X(06)	-----	Refer to ASC X12 TR3 Appendix A for ASC X12 definitions of the transaction's structural components.
Loop-Repeat-Identifier	PIC X(04)	-----	Refer to ASC X12 TR3 Appendix A for ASC X12 definitions of the transaction's structural components.
Segment-Identifier	PIC X(04)	-----	Refer to ASC X12 TR3 Appendix A for ASC X12 definitions of the transaction's structural components.
Segment-Field-Identifier	PIC X(06)	-----	Refer to ASC X12 TR3 Appendix A for ASC X12 definitions of the transaction's structural components.
Segment-Repeat-Identifier	PIC X(04)	-----	Refer to ASC X12 TR3 Appendix A for ASC X12 definitions of the transaction's structural components.
Error-Code-Source-Identifier	PIC X(01)	-----	Valid values: S = SIG edit errors; P = Processor edit errors; E = EDI Gateway edit errors
Error-Description-Verbiage	PIC X(65)	-----	-----

Data Item	Description	Data Element
Process Date	Date EDI Gateway retrieved data from the trading partner's mailbox	Entry-Date
Submitter ID	Trading partner ID assigned by EDI Gateway	Trading partner ID
(Name)	Trading partner's name	Submitter-Last-Name, First-Name, Middle-Initial or Organization-Name
Group Control NBR	Group control number assigned by the trading partner	Group-Control-Number
Billing Provider	Billing provider's NPI	Billing-Provider-ID
(Billing Provider Name)	Billing provider's name	Billing-Provider-Last-Name, Billing-Provider-First Name, Billing-Provider, Middle Initial or Billing Provider-Organization-Name
Pay To Provider	Pay-to provider's NPI	Pay-to-Provider-NBR
(Pay To Provider Name)	Pay-to provider's name	Pay-to-Provider-Last-Name, Pay-to-Provider-First Name, Pay-to-Provider, Middle Initial or Pay-to-Provider-Organization-Name
Processor ID	Entity to whom EDI Gateway is routing the claim	Processor-ID
(Processor Name)	Name of entity to whom EDI Gateway is routing the claim	-----
Transaction	Transaction Set	Always 837
Type	Claim type	Institutional, Professional or Dental
Subscriber Member ID	Subscriber's member identification number	Subscriber-Number
Last	Subscriber's last name	Subscriber-Last-Name or Subscriber-Organization-Name
F	Subscriber's first initial	Subscriber-First-Initial or Subscriber-Organization Name
Patient Control Number	Patient's account number	Patient-Control-Number
Last	Patient's last name	Patient-Last-Name
F	Patient's first initial	Patient-First-Initial
Service Date From	Service from date	Service-From-Date
Service Date To	Service to date	Service-To-Date
Total Charges	Total claim charge amount	Total-Charges
Reject/Acc	Generated by EDI Gateway to indicate claim forwarded to processor or rejected back to trading partner with errors	Generated by InStil Health Insurance Company computer system
Prod/Test	Code to indicate production (P) or test (T) claim	Test/Prod-Indicator
Error Type	S: SIG Edit Errors, P: Processor Edit Errors, E: EDI Gateway Edit Errors	Error-Code-Source-Identifier
Segment Position	Position of segment in error relative to ST	Relative segment position from ST
Loop	Loop ID in error	Loop-Identifier
Repeat	-----	Loop-Repeat-Identifier
Seg	Segment in error	Segment-Identifier
Field	Field in error	Segment-Field-Identifier
Repeat	-----	Segment-Repeat-Identifier
Error Code	Code identifying the error	Error-Code
Description	Abbreviated error message description	Error-Description-Identifier

Additional Information for Trading Partners

1. Trading partners should envelope (ISA-IEA) different transactions separately.
2. Zipped files cannot be transmitted when using SFTP and SFTP/VPN protocols.
3. Each file should contain only one transaction set type (e.g., 837P, 837I or 270).
4. InStil Health Insurance Company EDI Gateway's processes will perform a case conversion (to UPPERCASE) on all EDI data.
5. ASC X12 transactions submitted to InStil Health Insurance Company EDI Gateway cannot include control characters, such as line feed and carriage control.
6. ASC X12N 270 files submitted to InStil Health Insurance Company EDI Gateway cannot be larger than 40,000 bytes (~39,000 bytes). If the file is larger than (~39,000 bytes), it will reject with text message "270 file size too large, please limit to 39K or smaller." (Typically, a 19,000-byte file will accommodate 99 eligibility inquiries.)
7. InStil Health Insurance Company EDI Gateway and the payer's edits include HIPAA ASC X12 TR3 code set validation.
8. ASC X12 834 version 4010 files will reject when the INS segment count exceeds 9,999 within an ISA-IEA.

GLOSSARY OF TERMS AND ABBREVIATIONS

TRAAGNS — AT&T Global Network Services.

ASC X12 — ANSI Standards Committee ASC X12 (www.ASC X12.org).

AT&T — American Telephone & Telegraph, network facilitator.

eServer — InStil Health Insurance Company term for enterprise server or mainframe computer.

Firewall — A dedicated gateway computer system or network system with special security precautions on it, used to service outside network, especially Internet, connections. The idea is to protect a cluster of more loosely administered machines hidden behind it from unauthorized access. The typical firewall is an inexpensive microprocessor-based Unix machine with no critical data, with modems and public network ports on it, but just one carefully watched connection back to the rest of the cluster. The special precautions may include threat monitoring, call-back and even a complete iron box keyable to incoming IDs or activity patterns. Firewalls often run proxy gateways (www.hyperdictionary.com/dictionary/firewall+machine).

GDG — Generation Data Group

HIPAA — Health Insurance Portability & Accountability Act of 1996, (Public Law 104-191). Also known as the Kennedy-Kassebaum Act.

HTTPS — Hypertext Transport Protocol Version 1.1 (IETF RFC 2616: www.ietf.org/rfc/rfc2616.txt).

IG — ASC X12 Implementation guide. See TR3.

MIME Multipart — Multipurpose Internet Message Extensions (IETF RFCs 2045 to RFC 2049) (www.ietf.org/rfc/rfc2045.txt).

MS-DOS — Acronym for Disk Operating System. The term DOS can refer to any operating system, but it is most often used as a shorthand for MS-DOS (Microsoft Disk Operating System). Originally developed by Microsoft for IBM, MS-DOS was the standard operating system for IBM-compatible personal computers (www.webopedia.com/TERM/D/DOS.html).

NDM — Network Data Mover, also known as (Sterling Commerce) Connect: Direct.

NT — A version of the Windows operating system. Windows NT (New Technology) is a 32-bit operating system that supports preemptive multitasking (www.webopedia.com/TERM/W/Windows_NT.html).

PHI — Protected health information is a typical type of personally identifiable information such as name, health insurance claim (HIC) number, diagnosis of a person's condition, etc. that can be linked back to a particular individual/member.

PII — Personally identifiable information. PII includes information that can be used to identify a person, such as the person's name or address.

SOAP+WSDL — W3C Simple Object Access Protocol Version 1.2. (www.w3.org/TR/soap12-part1/) + W3C Web Services Definition Language Version 1.1 (www.w3.org/TR/2001/NOTE-wsdl-20010315).

TCP/IP — TCP/IP is composed of two parts: TCP (Transmission Control Protocol) and IP (Internet Protocol). TCP is a connection-oriented protocol that passes its data to IP, which is connectionless. TCP sets up a connection at both ends and guarantees reliable delivery of the full message sent. TCP tests for errors and requests retransmission if necessary, because IP does not (www.techweb.com/encyclopedia).

TPA — Trading Partner Agreement, a contract between entities exchanging electronic transactions.

TR3 — A Type 3 Technical Report (TR3), also known as implementation guide, addresses one specific business purpose through the implementation of one or more ASC X12 transaction sets. Several TR3s have been mandated under HIPAA.

	InSittl Health Insurance Company EDI Trading Partner Enrollment Form ASC X12N Transactions
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Action Requested: _____ **Date:** _____

New Trading Partner ID: Change Cancel
(Check One)

Trading Partner's Name: _____

Trading Partner's ID: _____

Type of Business: (Check One)

<input type="checkbox"/> Institutional Health Care Provider	<input type="checkbox"/> Clearinghouse	<input type="checkbox"/> Billing Service
<input type="checkbox"/> Professional Health Care Provider	<input type="checkbox"/> Health Care Plan	
<input type="checkbox"/> Retail Pharmacy	<input type="checkbox"/> Software Vendor	
<input type="checkbox"/> Pharmacy Benefit Manager	<input type="checkbox"/> Other (Indicate): _____	

Line of Business: InStil Health

Start Date: _____ (mm/dd/ccyy) **End Date:** _____ (mm/dd/ccyy)
(Required when canceling an account)

Protocol: (Check One)

<input type="checkbox"/> NDM	<input type="checkbox"/> Secure FTP	<input type="checkbox"/> SFTP/VPN
<input type="checkbox"/> TCP/IP via VPN	<input type="checkbox"/> TCP/IP via AGNS	
<input type="checkbox"/> HTTPS MIME Multipart	<input type="checkbox"/> HTTPS SOAP+WSDL	
<input type="checkbox"/>	<input type="checkbox"/>	

Physical Address

Address: _____

City/State/ZIP: _____

Billing Address *(If Different From the Physical Address)*

Address: _____

City/State/ZIP: _____

Primary Business Contact's Information

First/Last Name: _____ Email: _____

Telephone: () _____ ext. _____

After Hours Technical Contact's Information

First/Last Name: _____ Email: _____

Telephone: () _____ ext. _____

On-Call Technical Contact's Information

First/Last Name: _____ Email: _____

Telephone: () _____ ext. _____

Transaction(s) Requested

Transaction	Check Box	Transaction	Check Box
ASC X12N 270 (005010X279A1)	<input type="checkbox"/>	ASC X12N 837I (005010X223A2)	<input type="checkbox"/>
ASC X12N 271 (005010X279A1)	<input type="checkbox"/>	ASC X12N 837P (005010X222A1)	<input type="checkbox"/>
ASC X12N 276 (005010X212)	<input type="checkbox"/>	ASC X12N 837D (005010X224A2)	<input type="checkbox"/>
ASC X12N 277 (005010X212)	<input type="checkbox"/>	ASC X12N 835 (005010X221A1)	<input type="checkbox"/>
ASC X12N 278 (005010X217)	<input type="checkbox"/>	ASC X12N 834 (005010X220)	<input type="checkbox"/>
ASC X12N 820 (005010X218)	<input type="checkbox"/>	-----	-----



INSTIL® HEALTH

**InStil Health Insurance Company
SFTP, SFTP/VPN Customer
Connectivity Parameter Survey**

This document is for third parties who want to establish Secure File Transfer Protocol (SFTP) or virtual private network (VPN) over SFTP (SFTP/VPN) connectivity to the InStil Health Insurance Company EDI Gateway. Complete this form and return it to the InStil Health Insurance Company EDI Gateway. All the information you enter on this survey is confidential.

Customer Business Contact Name	Phone	Email
Customer Technical Contact Name	Phone	Email
Customer Company Name	Phone	Address
		Address 1:
		Address 2:
		City: State: ZIP:

SFTP/VPN Information	SFTP Information
Encryption Type (Select One): <input type="checkbox"/> AES-256 or <input type="checkbox"/> 3DES	InStil Health Insurance Company Public IP: 208.60.144.253 PORT 22
Hash Method (Select One): <input type="checkbox"/> MD5 or <input type="checkbox"/> SHA-1	Customer Static Public IP:
InStil Health Insurance Company VPN Concentrator Public IP: 208.60.145.68	Customer FTP Client Software Used:
InStil Health Insurance Company Host(s) IP(s) (Protected): 208.60.145.51 PORT 21	-----
Customer VPN Concentrator Public IP:	-----
Customer Host(s) IP(s) (Protected):	-----
Customer IPSEC Device and Version:	-----



INSTIL[®] HEALTH

**InStil Health Insurance Company TCP/
IP via VPN Customer
Connectivity Parameter Survey**

This document is for third parties who want to establish real-time virtual private network (VPN) connectivity to the InStil Health Insurance Company EDI Gateway for InStil Health Insurance Company commercial transactions. Complete this form and return it to the InStil Health Insurance Company EDI Gateway. All the information you enter on this survey is confidential.

Customer Business Contact Name	Phone	Email
Customer Technical Contact Name	Phone	Email
Customer Company Name	Phone	Address
		Address 1:
		Address 2:
		City: State: ZIP:

TCP/IP via VPN Information

Encryption Type (Select One):
 AES-256 or 3DES

Hash Method (Select One):
 MD5 or SHA-1

InStil Health Insurance Company
VPN Concentrator Public IP: 208.60.145.68

InStil Health Insurance Company Host(s) IP(s) (Protected):
PROD – 208.60.145.49 PORT 3045

InStil Health Insurance Company Host(s) IP(s) (Protected):
TEST – 208.60.145.52 PORT 3076

Customer VPN Concentrator Public IP:

Customer Host(s) IP(s) (Protected) for PROD:

Customer Host(s) IP(s) (Protected) for TEST:

Customer IPSEC Device and Version:



INSTIL[®] HEALTH

**InStil Health Insurance Company NDM
Customer Connectivity Parameter
Survey**

This document is for third parties who want to establish Secure File Transfer Protocol (SFTP) or virtual private network (VPN) over SFTP (SFTP/VPN) connectivity to the InStil Health Insurance Company EDI Gateway. Complete this form and return it to the InStil Health Insurance Company EDI Gateway. All the information you enter on this survey is confidential.

Customer Business Contact Name	Phone	Email
Customer Technical Contact Name	Phone	Email
Customer Company Name	Phone	Address
		Address 1:
		Address 2:
		City: State: ZIP:

InStil Health Insurance Company Information Customer Information	
NODE Name: SCA.A70NDM.BLUE	NODE Name:
Environment: ZOS	Environment:
IP Address: 206.201.111.180	IP Address:
Port: Port 1366	Port:
Max Parses: 4,2	Max Parses:
User ID/PW: EDI Gateway Operations will provide this.	Destination File Name for Receiving Production Responses:
Input DSN Production ASC X12 Data: BC.HEDI.NDM.INP.CXXXXXX#	Test Responses:
Input DSN Test ASC X12 Data: BC.HEDI.NDM.INP.CXXXXXXQ	
Record Length: 1000	-----
Record Format: FB (fixed block)	-----
ASC X12 Format: Segmented	-----



Because Instil is an Associate Plan under your Provider Agreement with the health plan ("Provider Agreement"), in the event of any inconsistency between information contained in this handbook and the Provider Agreement, the terms of the Provider Agreement shall govern. The information included is general information and in no event should be deemed to be a promise or guarantee of payment. We do not assume and hereby disclaim any liability for loss caused by errors or omissions in preparation and editing of this publication.